



TIDINGS

A Community Newsletter from Shell Puget Sound Refinery



Brian Johnson (left) inspired fellow Shell Puget Sound Refinery employee Ed Borlin and dozens of other local residents to assist with volunteer upgrades at Anacortes High School's War Memorial Stadium.

Shell employee leads volunteer army in restoration of memorial ballfield

Brian Johnson's community spirit is contagious, as evidenced by the dozens of fellow volunteers and business donors he has recruited for a project at Anacortes High School.

Johnson, an employee at Shell Puget Sound Refinery, last summer embarked on an ongoing campaign to make low-cost improvements to the AHS War Memorial football field. Between responses from newspaper publicity and personal "recruits" like fellow Shell employee Ed Borlin, the parent volunteer has presided over a dramatic facelift that has drawn praise from school administrators

and community.

This project, which Johnson emphasizes will remain a work-in-progress, has so far attracted materials donations and in-kind services with an estimated value of more than \$30,000. Improvements include: restoring a weed- and grass-infested track between bleachers and field; removing a crooked flagpole and installing a new pole closer to the bleachers; installing a cable barrier between track and field; pressure washing and painting snack shop and scoreboard; exposing blocked drains;

(Continued on page two)

Shell donates aid car to fire district

It's not uncommon for Shell Puget Sound Refinery employees to wear a number of hats in addition to a "work hat" with the familiar Shell logo. Such was the case for Dan Yount on the evening of September 22.

Yount, a refinery safety representative, also wears a "fire hat" on a regular basis in service as an elected Commissioner for Skagit County Fire District 11.

He had the pleasure on a recent commission meeting night to take some time with fellow commissioners Noel Johnson and Pat Cummings as the district took possession of an aid car donated by Shell.

The 1994 Ford F350, said District Chief Mike Noyes, would have cost taxpayers more than \$100,000 on the open market.

"Our previous aid car gave up the ghost recently," said Noyes.

"This donation represents a great savings to the taxpayers of this district."

The Mt. Erie District boundaries run south from Anacortes city limits to Deception Pass Bridge, and east to Gibraltar Road.



Shell Emergency Response Coordinator Mike Knott (center, white shirt) poses with volunteers from Mt. Erie Fire District after "official" donation of the aid car pictured in the background. Shell employee and Fire District Commissioner Dan Yount is behind the wheel of the aid car.

Shell Oil Products US

Inside This Issue:

Beach Watchers extend thanks to Shell PSR volunteers pg. 2

Island Hospital Foundation presents 2nd Annual Celebration of Trees..... pg. 2

Shell joins area emergency responders for annual CAER drill..... pg. 3

United Way Days of Caring opens annual fundraising campaign pg. 3

PSR celebrates 50th Anniversary in style pg. 4

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Celebrating at Burlington Berry-Dairy Days parade.

Message from Sue Krienen

On the occasion of the plant's 35th anniversary in 1993, Puget Sound Refinery Manager Glenn Weiss noted: "It is our people who set us apart from the competition..."

Those sentiments are echoed by current Plant Manager Sue Krienen:

Since 1958, this refinery and its employees have been an important part of the local community and Washington State's economy. From the earliest days, people have been the key to our success - safely operating and maintaining the processing units, working with agencies, suppliers and customers, improving our equipment to meet the challenges of an ever-changing business.

Our people have set us apart from the competition. We have all benefited from working as a team and caring for each other.

On our journey, we have made significant improvements in our safety and environmental performance, upgrades in our hardware to improve reliability and efficiency; we have implemented work processes and management systems to ensure sustainable performance and continuous improvement.

I am extremely proud of our accomplishments and of the great people who have been and continue to be a part of this journey.

So what does the next 50 years hold for the Shell Puget Sound Refinery? We will continue to be challenged to reduce benzene in gasoline; we will continue to lower emissions including carbon dioxide, remove sulfur from marine fuel oil and be more energy efficient.

Alaska North Slope crude is declining so we will need to ensure that we have alternate crude sources to continue to provide the products that our community needs. We will continue to hire GREAT people to operate and maintain our refinery and meet the challenges that will confront us.

Our people will always be contributors to our community through their volunteer efforts and monetary support.

We are proud to be the largest contributor to United Way of Skagit County, and we hope that others in the community will catch our spirit of caring for others.



Beach Watchers expresses thanks to volunteers

Many Pacific Northwest families hit the beach on weekends looking for “treasures” such as driftwood and water-worn rocks – but few don gloves to scour the shoreline for garbage and debris.

Once each year, however, a small army of volunteers from Shell Puget Sound Refinery (PSR) does just that, partnering with the WSU Beach Watchers program to contribute to the cleanup of area beaches.

This year the call for volunteers drew almost three dozen employees, family members and friends. PSR has a long-standing relationship with the volunteer-dependent Beach Watchers program. The refinery and its parent company have provided financial and volunteers support for many years.

“Shell Puget Sound Refinery has always been a big supporter of the litter cleanup project,” said Beach Watchers organizer Cheryl May. “A very large group, usually more than 30 volunteers at a time, comes once a year, as close to Earth Day as possible, to do a beach cleanup.”

May said of the Shell volunteers: “They are always enthusiastic, no matter the weather, which on most occasions has been less than inviting, and go from one end to the other of the beach. This group usually picks up between 800 and 1,200 pounds, managing to carry out the largest washed up litter, including the occasional refrigerator, dryer, and even some boat pieces.”



About three dozen volunteers including those pictured here volunteered for a recent WSU Beach Watchers cleanup event.

Each cleanup begins with an instructional session led by a trained Beach Watchers organizer. This year May handled the assignment, coming to the beach prepared with information and display boards.

“The coordinators always bring a wonderful lunch for all participants and tee shirts, as well. We

can count on them and always have, as long as the program has existed, which is 10 years. They come from a long distance, always come with smiles on their faces. We greatly appreciate them and their hard, hard work to keep our environment clean and healthy.”



Dan Peek and sons scour beach at Keystone Ferry Landing.



Jasmyne Tanner and Alex dressed appropriately for fall.


Save the Date

ISLAND HOSPITAL FOUNDATION PROUDLY PRESENTS

The 2nd Annual Celebration of Trees

DECEMBER 4th - 6th, 2008

PROCEEDS BENEFIT
COMMUNITY HEALTH SCREENINGS



WINTER WONDERLAND

**PORT WAREHOUSE
ANACORTES, WA**

FREE PREVIEW HOURS:
Thursday, Dec. 4th: 10:00 a.m. - 5:00 p.m.
Friday, Dec. 5th: 10:00 a.m. - 7:00 p.m.
Saturday, Dec. 6th: 10:00 a.m. - 3:00 p.m.

WINE RECEPTION / AUCTION:
Saturday, Dec. 6th: Doors Open at 5:30 p.m.

Ticket Price: \$50.00 includes heavy appetizers and wine.
For more information, ticket sales or sponsorship opportunities, please call the Island Hospital Foundation office at 360.299.4201

Shell is proud to participate in the 2nd Annual Celebration of Trees, a community fundraiser presented by the Island Hospital Foundation, to be held December 4-6 at the Port of Anacortes Warehouse. On all three days, members of the public can view a festive display of Christmas trees and wreaths featuring unique themes and creative designs – sponsored and decorated by local businesses and donors. Trees and wreaths will be sold by auction during a reception on the evening of December 6. See above.

Employees move into new, centralized control room

Shell Puget Sound Refinery (PSR) recently held a ribbon cutting ceremony for the opening of a centralized “OPEX” Control Room facility.

In mid-August, approximately 250 employees and special guests enjoyed a barbeque lunch at the refinery. Master of Ceremonies Steve McIntosh introduced the key speakers: PSR Manager Sue Krienen and staff representatives Bob O’Brien and Tony Finrock.

Krienen spoke about the original vision for the new building and the driving business purpose behind it. She acknowledged “the tremendous effort made by everyone” to complete the building nine months ahead of schedule.

Krienen thanked all plant employees for their cooperation during the construction phase and noted the excitement level regarding unit moves which will be underway to the end of the year.

Finrock congratulated the project team and everyone closely associated with the construction, led by the contractor PCL. He offered interesting facts

(Continued on page three)



Left to right: Sue Krienen, Duncan Eader (PCL), Bob O’Brien, Tom LaCroix, Kevin Henning, and Tony Finrock.



Shell Puget Sound Refinery emergency responders travel to a neighboring March Point plan to conduct a drill among members of the Community Awareness Emergency Response (CAER) organization. Other units involved in the drill included fire engines, foam trucks and aid cars.

Shell joins area emergency responders in annual drill

In mid-September Shell Puget Sound Refinery emergency response teams took part in the far-reaching 2008 March Point Community Awareness Emergency Response (CAER) drill.

As part of the evening drill, sponsored this year by General Chemical, Shell PSR participated in a mutual aid drill at the Tesoro fire training grounds. There were two scenarios for the drill. At General Chemical, the scenario was a tanker truck leaking simulated sulfuric acid east of the intersection of West March Point Road and North Texas Road. The scenario at the neighboring Tesoro plant was a simulated fire. Respondents included teams from Tesoro, Shell and Skagit County District 13 Fire Department.

CAER drills are conducted annually to test the March Point Emergency Response Plan and communications among member organizations: District 13 Fire Department, Anacortes Fire Department, Skagit County Department of Emergency Management, Swinomish Police Department, Island Hospital, Anacortes Red Cross, Tesoro, General Chemical, and Air Liquide. Participants in the annual exercise hone skills required to respond as a community team to an emergency on March Point.

Shell Emergency Response Coordinator Mike Knott notes that his team has more members than most response teams in the state. Out of just over 400 full-time PSR employees, 197 serve as volunteer emergency responders.

Knott reports that in addition to mutual aid drills such as that held with CAER, the refinery participates in oil spill response training four times each year.

Mutual aid drills, said Knott, are critical to success should neighboring departments be called to work together in an actual emergency. In addition to familiarity with each other and procedures, they present an opportunity to confirm equipment compatibility.

"This drill was excellent," he said. "Once again, we had a chance to practice with Tesoro Refinery, connecting our trucks to each other and confirming compatibility with refinery fire water systems."

Knott also notes that community fire departments with limited chemical fire suppression equipment and training find the CAER drills a welcome opportunity to practice and prepare.

Centralized control room

(Continued from page two)

about the construction phase and highlighted a handful of challenges and "great moments." The audience applauded in recognition of the efforts of employees and contractors most directly involved with the project.

O'Brien spoke about the size and complexity of the project, and noted the opportunity for significant culture change associated with the new facility. He recognized the work of a Production Change Management team led by Jeff Newman and assisted by consultants from The Marshall Teichert Group. He concluded by challenging each employee to view this time of working together as a significant investment to the plant's legacy over the next 50 years.

Members of the Production Change Management team conducted tours of the new facility, giving employees a glimpse of the world-class control room facility before the first unit took up residence. Final unit moves are scheduled by end of 2008.

By David Jones

Anacortes Senior Center enjoys Days of Caring 'facelift'

Grounds at the Anacortes Senior Center were transformed from "Ho-Hum" to "Hurray!" recently, thanks to the efforts of a dozen or so Shell Puget Sound Refinery (PSR) employees and family members. On the morning of Saturday, September 6, PSR volunteers gathered for the refinery's annual contribution to the Skagit County United Way "Days of Caring."

Anyone passing by the 22nd Street center on that morning witnessed volunteers working with muscle and heart to transform the grounds.

"I find it amazing how often Shell Puget Sound Refinery employees not only give from their pockets, but from the heart, when a need from the community approaches our doorstep," said event coordinator Jody Barnett. "So it is with great pleasure I personally thank each of the individuals (names listed under photo) who participated in the 2008 United Way 'Days of Caring' event."



Cindi Flowers, Glenn Gallo, Maggie Krienen, Sue Krienen, Dean Moldenhauer, Logan Moldenhauer, Jason Moran, Traci Moran, Richard Morrison, Dawn Shanahan, George Welch.

Learn How You Can Help United Way of Skagit County

United Way of Skagit County
"Your Community Safety Net"

104 South Walnut
PO Box 451

Burlington, WA 98233

Telephone: (360) 755-9521

www.unitedwayskagit.org

Shell employee takes lead in restoration of ballfield

(Continued from page one)

landscaping over previously weeded areas; extended goalpost uprights; concrete repairs to areas at the top and bottom of the field "sports entry."

"I got together with Superintendent Chris Borgen and Athletic Director Rick Mergenthaler," he said. "I said, 'Here are some problems, and some possible solutions.' They liked my vision, and responded: 'Do what you need to do.'"

Johnson began the arduous task of defining project elements and "shopping" for donated materials, equipment and labor. Among those who joined in as volunteers was fellow Shell employee Ed Borlin, also a parent and coach.

"As I talked to Brian I started picking up on the sense of urgency with the project," said Borlin. "I bought into it and got involved."

Johnson, Borlin and dozens of others donated precious summer time to this project, working hard to avoid conflicts such as practices for the fall sports season. Both men brought wives and family members into the volunteer effort.

In the wake of work accomplished so far, Athletic Director Mergenthaler said: "Brian had a great vision of the War Memorial field and he was willing to dedicate countless hours to this project, engaging the help and donations of many people in our community. Our district and community are grateful for Brian and to his fellow contributors for their effort to make huge upgrades for War Memorial."

"This is not about me, it's not about the football team," said Johnson. "It's about community, and a sense of pride in ownership. With Mt. Baker and Fidalgo Bay, we have the best backdrop of any stadium in the area. These improvements give everyone, from school district and city, from student to community, an opportunity to contribute, to be excited about what we have."



Tidings is published periodically for the friends and neighbors of Shell Puget Sound Refinery.

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TIDINGS

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Hundreds of people with ties to Shell and Puget Sound Refinery gathered to celebrate the plant's 50th Anniversary on March's Point.

Puget Sound Refinery celebrates anniversary with 'extended family'

Shell Puget Sound Refinery celebrated its Golden Anniversary in style on August 9, as the plant opened its doors to employees, their families and an "extended family" of hundreds of retirees whose careers stretch back more than five decades.

Months of planning culminated in a colorful summer afternoon filled with food, games, history - and countless conversations among old friends.

Guests at the 50th Anniversary event arrived to discover a field populated by balloon-covered arches, large tents, flags, an emergency response equipment display and a row of giant, inflatable equipment for children. Inside the tents were a static display of plant history, a Bingo parlor, food, dining tables and stage.

Because Shell Oil Company's history in the area includes ownership of the adjacent refinery now owned by Tesoro, the Puget Sound Refinery Golden Anniversary invitation was extended to retirees from that plant as well. Shell Puget Sound Refinery operated as a Texaco plant from 1958 until 1998.

Waves, handshakes and embraces were common elements among groupings of guests as they arrived and scanned the scene for familiar faces. A "big tent" program included a condensed history of the plant. Speakers included Plant General Manager Sue Krienen, Production Manager Bob O'Brien, and special guest Steve Rathweg,

Regional Vice President, Americas/Manufacturing.

Rathweg acknowledged event organizers and congratulated those who have contributed to the success of the refinery over the years. He noted international energy challenges and said Shell is committed to playing a leading role in meeting those challenges.



Shell retiree Dick Flickinger is greeted by Perry Campbell.



Tom Wise and Jason Smolsnik enjoy plant "Memory Book."



Retiree Gene Overway (right) shares a visit.



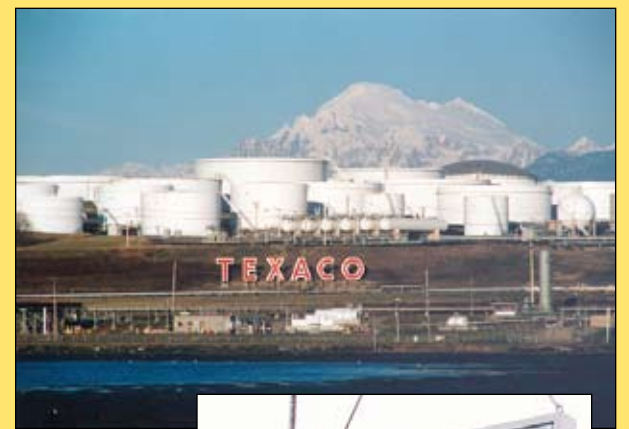
Bill Mercer and Deb Cervaok view archival photographs.



Retiree Jim Corbin (right) greets an old friend.



Giant inflatable fireman draws attention of young folks.



Texaco becomes Equilon, then Shell Puget Sound Refinery

From the first days of refinery operations in the Fifties, Skagit County residents welcomed Shell and Texaco and their employees, who quickly became an integral part of the community. Over the course of several decades, Shell and Puget Sound Refinery employees have continued to play important roles in the communities of Skagit County, from taxes and United Way contributions to involvement in local government, schools, churches and civic organizations.

When Puget Sound Refinery opened in September 1958, it could process 45,000 barrels of crude oil each day. Today, the facility processes more than three times that, close to 150,000 barrels of crude per day. More than 450 employees draw family-wage paychecks, and several hundred contract workers do the same.

For 40-plus years this refinery proudly carried the Texaco name and the huge sign overlooking Fidalgo Bay became a landmark for the community. Texaco employees worked hard to make the facility one of the more efficient, reliable and productive refineries. It earned a well-deserved reputation for strong performance supported by continued investment in new and improved technologies.

In January 1998, Texaco and Shell formed a company called Equilon Enterprises LLC. Texaco and Shell each conveyed to Equilon their West Coast refining operations as well as transportation, lubricants and retail operations. Shell and Texaco service stations were owned or licensed by Equilon enterprises. In July 1998, Shell's eastern and Gulf Coast refining and marketing businesses were conveyed to Motiva Enterprises LLC, in which Shell, Texaco and Saudi Refining Inc. held an interest. The Texaco Puget Sound Refinery came under the ownership of Equilon.

In October 2001, Texaco and Chevron reached agreement to merge, which eventually created ChevronTexaco. Governmental review of the transaction resulted in Texaco selling its ownership in Equilon. Shell purchased Texaco's interest in Equilon and is now the sole owner of Equilon.